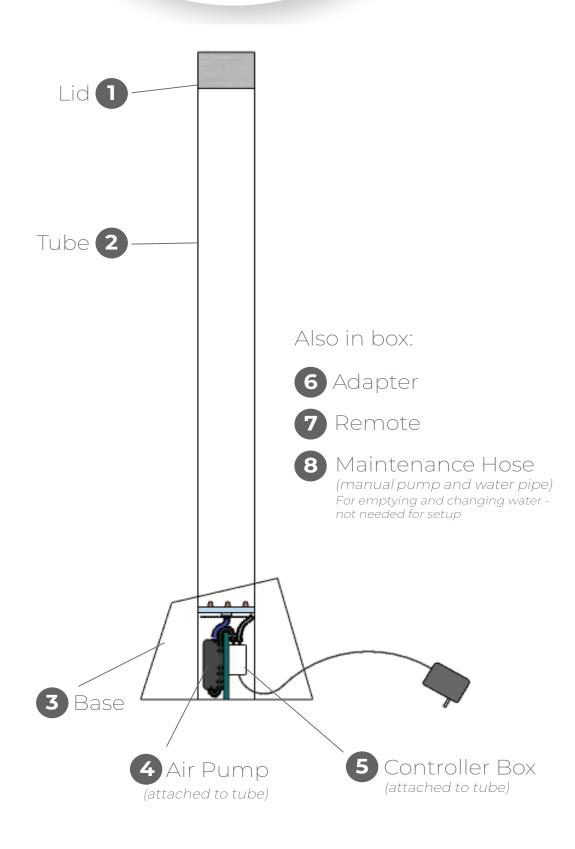




**USER MANUAL** 

# **CONTENTS**

Make sure we're all in your box



# **OUR COMMITMENT TO YOU**

Here at Playlearn, we have spent many years developing our Bubble Walls and Bubble Tubes to ensure they are simple to set up and trouble-free, so you can spend more time enjoying it and less time setting it up. We want you to love your Bubble Tube, so please let us know if any questions come up. Please email us at support@playlearn.com and we will get back to you within 48 hours. The Bubble Tube is a delicate product and must be looked after and maintained to get optimal use. Any time maintenance is required (and certainly for emptying the water!), we recommend that two people do this together.



### DISTILLED WATER / REGULAR WATER

Although this product has been designed to work well with tap water, the product will need higher maintenance due to algae and the water becoming cloudy. The water will need changing approximately once every few months. By using distilled water, the water and product will stay clean for longer.





We recommend setting up with two people

Inspect the Bubble Tube to make sure that there are no cracks or damage. Take extreme caution when handling, as the Bubble

Tube is a fragile product.





Inspect the base to check that the wires in the base appear to be connected.



Take the three screws off the back panel of the silver base. Store the three screws safely. Be careful with the exposed hole, as the stainless steel can have sharp edges.



Slide the tube into base. The part with the pump and controller is the bottom and the side with the silver cap is the top. When placing the tube into the base, face the opening at the bottom towards the open panel at the back, to have easy access for the next steps.





Feed the adapter through the corner hole of the base (not the panel you unscrewed).







Place the Bubble Tube in the location you will want it to stand, as it will be too heavy to move later.







Add water until Bubble Tube is about 10% full.

Test the product with the remote control (#7) or the app. Check that the product is working properly. It is working properly if the lights turn on and the pump is creating air bubbles.



Close the cover of the back panel.



Fill until about 2 inches from the top.



Wash fish and balls with dishwashing liquid in warm water and rinse off in cold water, making sure all soap is removed.



Place fish in the Bubble Tube and place the silver cap on top.



Remember that it can take up to 24 hours for fish to fully swim.



Place the customer support sticker on your Bubble Tube in case you need to reach out to us at any time.



## EMPTYING WATER FOR MAINTENANCE AND STORAGE

We have provided a maintenance hose to aid in emptying your Playlearn Bubble Tube. Attach the water pipe to the nozzle closer to the handle on the manual pump and place the other end of the pipe deep into the panel. Place a large bucket on the floor (or at a lower point than the end of the pipe) and start pumping until the water starts flowing.

#### **REMOTE**

The remote operates the following way:

Power Turns the product on and off

Play/Pause Turns the light on and off

**Brightness** Adjusts the brightness of the light

Colors Changes the light to button color

Auto Light will gradually change between all colors

Jump 3/Jump 7 Light will jump between red, green and blue /

Light will jump between all 7 colors

Fade 3/Fade 7 Light will fade between red, green and blue /

Light will fade between all 7 colors

Flash Light will flash on and off

Speed +/-Increases/decreases speed of the light changing

See next page for app instructions.







**CRACKED PANEL** If your Bubble Tube is cracked, please contact customer support immediately.

**NO BUBBLES COMING OUT**If the pump is not making noise and the lights are not working, please check that you have completed the set up instructions. If the connection is correct, but the pump still isn't making noise, please contact customer support.

SOME JETS ARE WORKING, SOME ARE NOTOn occasion, some of the air jets break in faster than the others. Since some are fully "broken into", the water is bypassing the jets that have not yet "broken in". If this occurs, follow these steps. Under each air jet, at the bottom of the tube, is a small dial that can be adjusted. Ensure that the dial under the non-working jets are open, by loosening them. Then, close the dials under the jets that are currently working by tightening them. This should stop around 90% of the bubbles. By doing this, pressure will be forced into the open jets, forcing the air bubbles to break through them. Please keep it like this for a few hours, to allow the jets to be fully "broken into". After a few hours, you can adjust all the dials back to a regular, even setting.

REMOTE CONTROL NOT FUNCTIONINGThe remote control is designed to change the colors of the lights and to change the light pattern. If the lights are on but they are not changing with the click of the remote control, try going a little closer to the base of the Bubble Tube. The red LED light turning on doesn't mean there is a good battery. If it still does not work, please change the battery. If this fails to fix the problem, contact customer support for a replacement.

**NO POWER** First, touch the adaptor and see if it feels warm. If it is cold, contact customer support for a new adaptor. If the adaptor is warm, check the connection into the controller box (instruction #5) by removing and reinserting it and press the "on" button on the remote control. Check that the white wires coming out of the controller box are firmly connected to the plug and lights. If this still does not resolve the problem, please contact customer support.

**CAUTION** Always unplug the power before cleaning and handling. Disconnect and drain the water if storing away for an extended period of time. Do not operate with hot or ice-cold water. Do not lift, carry or pull the Bubble Tube by the power cord. Do not exceed the maximum voltage and wattage on adaptor.

**STILL STUCK?** Confused? Any further questions? Please contact customer support and one of our reps or techs would be happy to walk you through it.







#### SETTING UP THE APP

Search your phone's app store for "Playlearn".

If you need assistance downloading the app go to Playlearn.com/app.

Make sure your Bluetooth is "on". Download and open the app.

Press the menu icon on the top left corner.

Press "my devices" and select the device listed in drop down until the connected link icon.

Your Bubble Tube must be turned "on" to establish a connection to the app.



WARRANTY INFORMATION Thank you for choosing Playlearn's Bubble Tube. All of our products are made with the highest quality materials. In the event that a product does not have our usual standard of excellence, we will repair or replace it, at our discretion, within 12 months from the date of purchase. A valid proof of purchase, with the purchase date clearly indicated, must be provided. Photos of defective merchandise may also be required to help us evaluate the cause of the defect.

**WATER DAMAGE** This product is not manufactured to withstand extreme temperatures. Improper storage that allows water to freeze within the Bubble Tube will cause damage and is not covered under the warranty. The use of "hard water" and/or caustic cleaners can affect the finish of the Bubble Tube. Failure to keep the unit clean, and use of additives/cleaners, will also void the warranty.

**NOT COVERED UNDER THE WARRANTY**The warranty will NOT cover cases of damage due to: inadequate care, immersion in water or improper installation, storage or maintenance.

This warranty also does not cover any additional charges or installation, removal, disposal, shipping costs or consequential damage associated with any warranty claim.

