ENGLISH to Spanish Mode:

To switch Elmo’s speech from English to Spanish, follow these steps.

- Press and hold Elmo’s tummy for 3 seconds.
- You will hear a beep and Elmo will speak a phrase in Spanish.
- Release your hold on Elmo’s tummy before he finishes speaking to remain in Spanish mode.
- If you release your hold on Elmo after he finishes speaking and you hear a beep, he will revert to English mode.
- Repeat steps to switch Elmo back to English mode.

For Technical Support:

Call our Technical Service Department
Monday through Friday, 9 a.m. to 5 p.m. (EST)
1-800-832-8697
customer_support@enablingdevices.com
Join in with Elmo as he sings the alphabet song. Just activate your capability switch and Elmo sings and also says 14 fun phrases. A great way to introduce letters and to teach cause and effect. Elmo comes with his own stand. Size: 4"L x 8"W x 13"H Weight: 3/4 lb. Battery: 2 AA Requires switch (Not Included).

**Operation:**

1. Elmo requires 2 AA batteries (Not included) to operate. Use alkaline batteries only (e.g. Duracell or Energizer brand). Do not use rechargeable batteries or any other type of batteries because they supply lower voltage and the unit will not perform properly. Never mix old and new batteries together or different brands or types together.

2. The battery compartment is located inside the Velcro enclosed compartment in his back. Open the flap then, using a Phillips head screwdriver open and remove the batter cover. Next install 2 AA batteries paying close attention to proper battery polarity.

3. Replace the battery compartment cover and secure it with the screw. We have included a stand to use with Elmo so that you can sit him up when using a switch. There is Velcro on the back of Elmo to hold him in place on the stand.

4. Connect Elmo to any external capability switch (not included) via the jack located at the end of his cord, Elmo is equipped with a 1/8" jack for use with external capability switches with a 1/8" plug. Make sure to plug your switch all the way in. There should be no gaps.

5. Actuate your external capability switch or squeeze Elmo’s tummy and join in with Elmo as he sings the alphabet song. He also says 14 fun phrases. A great way to introduce letters and to teach cause and effect.

6. When finished using disconnect your switch to prevent false activations and to prevent battery drain.

**Troubleshooting:**

- **Problem:** Elmo does not function correctly.

- **Action #1:** Replace the batteries paying close attention to proper battery polarity.

- **Action #2:** Make sure that the connection between the external capability switch and the jack is pushed in all the way. There should be NO gaps.

- **Action #3:** Try your switch with another switch operated toy/device in an effort to rule out your switch as the source of the problems.

**Care of Unit:**

If you will not be using Elmo for an extended amount of time, we recommend removing the batteries.

**Do not submerge** the unit in water, as it will damage the electrical components. Elmo is surface washable only.

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