

Troubleshooting:

Problem: The Twiddles does not Vibrate.

Action #1: Check that the battery is installed properly following proper (+) and (-) polarity.

Action #2: Check battery for strength, if weak or dead replace with new battery.

Action #3: Depending on how the person is squeezing the Twiddles you may want the yellow vibration activation plate facing in or out.

Care of Unit:

Twiddles is surface washable only.

Do not submerge the unit, as it will damage the electrical components.

Do not use abrasive cleaners, as they will scratch the surface of the unit.

The switch is not waterproof. **Please do not place in a location where fluids will spill into the mechanism (drooling, etc.).**



For Technical Support:

Call our Technical Service Department
Monday through Friday, 9 a.m. to 5 p.m. (EST)
1-800-832-8697

customer_support@enablingdevices.com

Twiddles Pup with Vibration #3832 & Classic with Vibration #3833

USER'S GUIDE



50 Broadway
Hawthorne, NY 10532
Tel. 914.747.3070 / Fax 914.747.3480
Toll Free 800.832.8697
www.enablingdevices.com

Comfort, warmth, activity!

Twiddles calm and comfort while stimulating mental and physical activity. Each Twiddle has a variety of sensory experiences. Both the Pup and the Classic come with a soft-plastic ball tethered inside. Outside they have wooden beads, ribbons and a Velcro pull patch. The Pup also has a crackle pouch while the Classic has a marble pouch and soft fringe. You can also purchase either version with on/off vibration for extra sensory stimulation. Twiddles are machine washable and dryer friendly – just remove all the gadgets first. *Pup size: 12"L x 7"W x 4"H. Classic size: 9"L x 6½"W x 4"H. Vibration versions require N Cell Battery. Weight: ½ lb.*

PLEASE NOTE: Non-returnable for sanitary reasons.

Operation:

1. Twiddles requires one N-cell battery. To install the battery, open the Velcro pouch and remove the vibration unit. Next install the N-cell battery following proper (+) and (-) polarity. (See Photos).



2. You can then place the vibration unit back inside the pouch. Depending on how the person is squeezing the Twiddles you may want the yellow vibration activation plate facing in or out. (See Photo).

