

## Care of Unit:

The unit can be wiped clean with any household multi-purpose cleaner and disinfectant. We recommend Simple Green, which is a non toxic biodegradable all-purpose cleaner.

When finished using the communicator turn the ON/OFF switch to OFF to help prevent battery drain. For prolonged storage we recommend removing the batteries.

**Do not submerge** the unit, as it will damage the contents and the electrical components.

**Do not use abrasive cleaners**, as they will scratch the surface of the unit.

## Troubleshooting:

**Problem:** The unit fails to operate or operates incorrectly.

**Action #1:** Make sure that there is no obstacle between the switch plates and the housing such as food or dirt. The plates should move freely.

### Action #2

Disconnect power by removing one of the batteries for 20 seconds. Re-install the battery. If the unit still does not work correctly, replace with all fresh batteries.

**Problem:** The sound level is low (Model 1910 only).

**Action #1:** Speak closer to the microphone when recording.

**Action #2:** Adjust On/Off/Volume control clockwise to increase volume.

**Action #3** Batteries may be low, replace with fresh batteries



### For Technical Support:

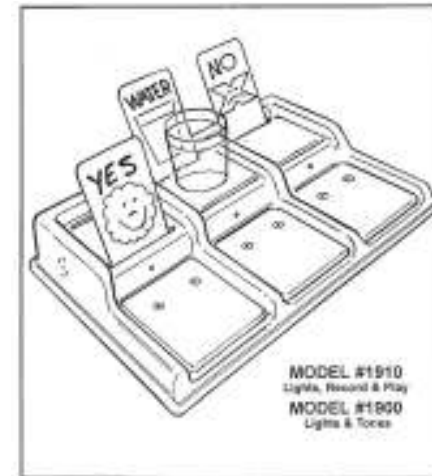
Call our Technical Service Department  
Monday through Friday, 9 a.m. to 5 p.m. (EST)  
1-800-832-8697  
customer\_support@enablingdevices.com

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# Grooved Platform Communicator #1910

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## USER'S GUIDE



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### **Operated by direct touch!**

This colorful, creative tool is ideal for teaching communication skills and object/word relationships. Place objects, words or pictures on the raised platform, press the appropriate switch plate and lights and a 5-second pre-recorded voice message will play for each switch plate. The unit comes with six grooved picture holders on the front or back of the platform. Size: 16½" x 12" x 3½". Requires 4 AA Batteries. Weight: 2½ lbs.

### **Model 1910 with Lights, Record and Play:**

Depressing one of the 3 switch plates activates a light behind the switch plate and plays a pre-recorded message of up to 5 seconds each, the unit has a built-in high quality microphone, audio speaker, on-off/volume control knob and record button. Recorded messages are retained in memory indefinitely even if batteries are removed.

### **Operation:**

1. Carefully turn the device over to reveal the battery compartment. A small silver screw must be removed from the battery compartment cover in order to slide it off. Observing proper polarity, install four AA alkaline batteries into the holder Use alkaline batteries only (e.g. Duracell or Energizer brand). Do not use rechargeable batteries or any other type of batteries because they supply lower voltage and the unit will not perform properly. Never mix old and new batteries together or different brands or types of batteries together. Replace the battery compartment cover and screw.
2. A picture card contains pictures or symbols and is inserted into a front or rear slot behind the switch plate on the communicator. Three shatter-proof blank picture cards come with your unit. Customize the cards by attaching your own pictures or symbols or writing directly on the cards. "White Board" markers available at any office supply store can be used to write and erase messages.

### **RECORDING (Available on Model 1910 only)**

3. Label the first switch plate. (Using picture card and/ or a small object.) Turn on the on/off volume control knob clockwise to about mid-point. (Clockwise is louder.) Press and hold down the record button .Press and hold down the switch plate and speak a word or phrase into the microphone for up to 5 seconds. Release both plate and record button as soon as the word or phrase is spoken.
4. Check your message by pressing the plate. If not satisfied, repeat procedure. Adjust volume if necessary. Repeat steps 1 through 6 for the remaining switch plates.

### **Basic Operation:**

#### **Model 1910 with Lights, Record and Play:**

1. Label the three switch plates using picture cards and/or objects.
2. Locate the unit within reach by the user.
3. Turn on the on/off volume control knob to about mid-point for medium volume speaker level. (Clockwise is louder).
4. Press any of the switch plates.
5. Switch plate light is activated and previously recorded words or phrases will be heard.

### **Important Notes:**

#### **Model 1910 with Lights, Record and Play**

1. The unit will retain recorded information in its memory even though the batteries are disconnected. Previously recorded information will be erased only when a new phrase is recorded.
2. Each plate holds up to 5 seconds of memory for a total of 15 seconds for all 3 plates.
3. Once a plate is activated, the entire phrase or message must finish before another plate can be selected.