

## Troubleshooting:

**Problem:** The unit fails to operate, or operates incorrectly.

**Action #1:** Disconnect the power by removing one of the batteries for 20 seconds in order to reset the unit. Re-install the batteries. If the unit does not work correctly, replace all the batteries paying careful attention to proper polarity.

**Action #2:** Make sure that you have the unit turned on.

**Action #3:** Make sure that you are holding the record button while you are recording.

**Action #4:** Make sure that there is nothing covering the Microphone

**Problem:** The unit is playing old messages fine, but will not record new messages.

**Action #1:** Check your batteries – There is a 99% chance that either one is installed incorrectly and/or one is weak/dead.



### For Technical Support:

Call our Technical Service Department  
Monday through Friday, 9 a.m. to 5 p.m. (EST)

1-800-832-8697

[customer\\_support@enablingdevices.com](mailto:customer_support@enablingdevices.com)

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# Duplo Communicator 5 x 8 #1049D Lego Communicator 5 x 8 #1049L

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## USER'S GUIDE



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### ***Build a story!***

These one message communicators are great for encouraging children to reach out and activate the device. Children can build their own Lego scene on the communicator plate with the included kit. Record simple messages or stories about the Lego or Duplo pieces. Total record time is 10 seconds. Great for language development and for encouraging creativity. Each communicator comes with a set of play pieces. Size: 10"L x 7"W x 2"H. Requires 3 AA Batteries. Weight: 1 lb.

**PLEASE NOTE: Baseplate colors and play sets may vary.**

#### **Operation:**

1. The Communicator requires 3 AA batteries to operate (Not included). Gently turn the unit over to reveal the black battery compartment. Carefully remove the small screw from the battery compartment cover using a Phillips head screwdriver, and slide the battery compartment cover off. Observing polarity, install 3 AA size batteries into the holder. Alkaline batteries must be used only (e.g. Duracell or Energizer brand). Do not use rechargeable batteries or any other type of batteries because they supply lower voltage and the unit will not perform properly. Replace the battery compartment cover and screw.
2. Turn the unit on by turning the ON/OFF toggle switch to ON, located on the bottom of the unit.
3. To record, simply press and hold the red "RECORD" button on the back of the unit, while holding the "RECORD" button, speak your message. Your mouth should be about 6 inches from the microphone when recording (the Microphone is the "fuzzy" black circle on the bottom of the unit). Release the record button when you finish recording. You have a maximum record time of 10 seconds total.

4. To play back your message, simply activate the plate switch. It is not necessary to continue holding the plate switch when listening to the message. The unit will continue to playback the entire message, even if pressure on the switch is released.
5. The unit will retain recorded information indefinitely, even if the batteries are disconnected. Previously stored information will be erased only when a new recording is performed.

#### **Important Note:**

The memory of this unit is capable of holding up to a total of 10 seconds of recorded information.

#### **Care of the Unit:**

The One Message Communicator can be wiped clean with any mild household multi-purpose, non-abrasive cleaner and disinfectant. We recommend Simple Green, which is a non-toxic biodegradable all-purpose cleaner.

**Do not use** abrasive cleaners, as they will scratch the surface of the unit.

**Do not submerge** the unit, as it will damage the electrical components.

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**Troubleshooting is continued on the back page of this guide.**